

## ACCESSIBILITY FEEDBACK FORM

We developed an Accessibility Plan to address accessibility barriers in our policies, practices, and procedures. We strive to identify, remove, and prevent barriers to accessibility which will enhance standards for all our employees and students. We are committed to ensuring that our programs, services, workplaces and practices are free of real or perceived barriers.

We request your help to identify and eliminate barriers to accessibility; by encouraging comments regarding our accessibility plan and other accessibility related feedback; to ensure we meet the needs of all our employees and students as we create and maintain a culture of accessibility.

Participation is voluntary. The information collected is **confidential** and will be only used by or be disclosed to other personas within the organization to carry out the Company's obligations under the Act and will be retained for statistical purposes only.

The Accessibility Plan can be viewed on the Company Website: [Accessibility Plan – Carson Air](#)

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1. I am a: Student  Employee  Visitor
  2. Have you, or someone you know, experienced difficulties relating to accessibility while at any of our sites? Yes  No  Not sure
  3. If yes, please select all the barriers that apply:  
Physical  Architectural  Communication/Information   
Technological  Attitudinal  Policy/ Practice   
Other
  4. If you checked one or more above, please describe the situation.
  5. How can we improve?

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### Optional Information

May we contact you about the feedback Yes  No

If yes, please provide your contact information:

Name:  Email:

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The Human Resource Department is responsible for receiving feedback on behalf of Carson Air and Southern Interior Flight Centre.

#### Feedback may be submitted by:

**Email:** [hr@carsonair.com](mailto:hr@carsonair.com)

**Phone:** 250-765-7776 x 2016

**Mail:** Human Resources - 200-6197 Airport Way, Kelowna, BC Canada V1V 2S2.

Receipt of non-anonymous feedback will be acknowledged in the same means by which it was received.

Information relating to the feedback process will be provided in an electronic format compatible with adaptive technology upon request. Requests for documentation in braille or audio will be fulfilled within 45 business days. All other requests will be fulfilled within 15 business days.